

Payment Methods Policy Akagera Rhein Center

Last updated on 01.06.2025

1. Introduction

We offer flexible and secure payment options to support our clients wherever they are. Below are the available payment methods:

1. Cash Payments

Clients may pay in cash at our office only payment in cash is request in advance and approved in case the client do not have any banking or mobile banking possibility. Any cash payment without written approved will not be accepted. Please ensure the following:

- Write a request and send it to E-Mail and wait the approval
- Pay directly to authorized staff and ask a payment receipt
- Keep an official receipt as proof of payment

Note: We encourage cashless payments to save time and reduce the risk of loss.

2. Bank Transfer

You may transfer payments to the following bank account:

- **Bank:** Equity Bank Rwanda
 - **Account Name:** Akagera Rhein Center
 - **Account Number:** Request our account number at our payments service
- After payment, please send us your proof of payment for verification.

3. Mobile Money (MTN MoMoPay)

You can easily pay using MTN Mobile Money through MoMoPay:

MoMoPay Code: The MOMOPay is available at our Payments Department. Confirm that the payment is made to *Akagera Rhein Center* and retain your transaction message.

4. Stripe (Credit/Debit Cards – Active Now)

We accept payments via **Stripe**, a secure global payment platform. You can now pay with:

- Visa
- MasterCard
- Visa Electron
- Visa Debit
- Other major international cards

5. Security:

All card transactions via Stripe are encrypted and PCI-DSS compliant. We do **not store or access** your full card details at any time.

6. When will I be charged?

Card payments via Stripe are processed instantly. A hold may be placed until we confirm your booking, then the amount is charged. If the booking is not confirmed, the hold is released within 7 business days.

7. PayPal (Coming Soon)

We are integrating **PayPal** to allow fast and secure online payments. You will be able to:

- Pay with your PayPal account
- Pay without an account (Guest Checkout)

Security:

Your login credentials are never shared with us. Payments are limited to the authorized amount.



8. Direct Debit (Coming Soon – EU Only)

We are preparing to accept **Direct Debit** for clients in the European Union:

- Payments in EURO (or USD from outside the EU)
- Secure IBAN-based transactions
- May require printing and sending a form for verification

Security:

Your bank data is encrypted and never stored on our servers.

9. Cancellations & Refunds

All refunds (regardless of payment method) are processed within a **maximum of 2 weeks** from the date of agreement. The funds will be returned via the **original payment method** only. After 2 weeks no refund will be possible.

10. Need Help?

If you have any questions or need assistance, please contact us via our [contact form](#) or visit our office.

11. Contact:

Akagera Rhein Center

Tel.: +250 790 139 821

E-Mail: pay@akagera-rhein-center.com

[Contact Form](#)

Website: www.akagera-rhein-center.com

