

Terms and Conditions Akagera Rhein Center

Last updated on 01.06.2025

1. Introduction

Welcome to **Akagera Rhein Center**, your trusted partner in international education, mobility, and personal development. By accessing or using any of our services, you confirm that you have read, understood, and agreed to be legally bound by the following terms and conditions, which govern your relationship with Akagera Rhein Center Ltd, a company duly registered under Rwandan law.

2. Scope of Services

Akagera Rhein Center provides consulting, advisory, and facilitation services in the following areas:

- Education Abroad
- Apprenticeship & Vocational Training Abroad
- Language Courses Abroad
- Academic and Career Placement Abroad
- Au Pair Programs
- Internships and Volunteering Abroad
- Work and Employment Abroad
- Business and Investment Opportunities Abroad
- Medical Travel Assistance
- Certified Translation & Interpretation Services
- Migration Advisory & Integration Consultancy

All services are subject to the specific terms agreed upon in individual service contracts.

3. Eligibility

- You must be at least **18 years old** to use our services.
 - For minors, parental or legal guardian consent is required.
 - All information provided during registration must be **accurate, complete, and current**.
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4. Application Process

To access our services, you are required to:

- Submit a **completed application form** and all relevant documentation.
 - Participate in interviews, assessments, or orientation sessions as required.
 - Agree to a **service agreement** before initiation of any mobility process.
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5. Fees and Payments

- All service fees will be communicated **clearly in advance** in writing.
 - Payments must be made in full or as per agreed installments before the service is delivered.
 - Akagera Rhein Center reserves the right to withhold or suspend services in case of **non-payment**.
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6. Data Protection and Privacy

- Personal data will be collected and processed in line with the **Law N° 058/2021 of 13/10/2021 on the Protection of Personal Data and Privacy in Rwanda**.
 - By using our services, you consent to our use of your personal data as outlined in our Privacy Policy.
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7. Client Responsibilities

By engaging our services, you agree to:

- Provide accurate and truthful information at all times.
 - Notify Akagera Rhein Center promptly of any changes in your situation.
 - Abide by the rules and expectations of any third-party institutions (e.g., schools, employers, embassies) you are referred to.
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8. Limitation of Liability

- Akagera Rhein Center is not liable for any **losses, delays, or failure** to secure placement, admission, visa, or employment, especially when dependent on third-party institutions or authorities.
 - We shall not be responsible for any **indirect or consequential damages** arising from the use of our services.
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9. Termination of Services

- Akagera Rhein Center reserves the right to terminate or suspend service provision **with or without prior notice** in cases of breach of terms, misconduct, or provision of false information.
 - Clients may terminate services by written notice, but any paid service fees may not be refundable unless stated in a specific service agreement.
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10. Amendments to Terms

- Akagera Rhein Center may revise these terms and conditions at any time.
 - Any updates will be posted on our official website and become effective **upon publication**.
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11. Governing Law and Jurisdiction

- These Terms and Conditions are governed by the laws of the **Republic of Rwanda**.
 - Any disputes shall be submitted to the competent courts of **Nyarugenge Commercial Court** or any other court with jurisdiction over Akagera Rhein Center.
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12. Contact Information

For questions or further clarification, please contact us:

Akagera Rhein Center
KN 89 St. 09, Po Box 2552
Kigali, Rwanda
Email: info@akagera-rhein-center.com

By using the services of **Akagera Rhein Center**, you acknowledge that you have read, understood, and agreed to these Terms and Conditions in full.

